Proposal Cover Page

Name of Bidding Firm (Legal name as it will appear on the contract)					
Mailing Address (Street address, P.O. Box, City, State, Zip C	Code)				
Person authorized to act as the contact for this firm in ma	atters regarding this proposal:				
Printed Name (First, Last):	Title:				
Telephone number:	Fax number:				
()	()				
Person authorized to obligate this firm in matters regard	ing this proposal or the resulting contract:				
Printed Name (First, Last):	Title:				
Telephone number:	Fax number:				
()	()				
(CORPORATIONS) Name/Title of person authorized by behalf of the Board:	the Board of Directors to sign this bid on				
Printed Name (First, Last):	Title:				
Signature of Bidder or Authorized Representative	Date:				

Required Attachment Certification Checklist

Qualifica	ation Requirements. I certify that my firm meets the following requirements:	Confirme d by DHS
☐ Yes ☐ N/A	My firm possesses at least three consecutive years of experience of the various service types listed in Item 1 of the RFP section entitled, "Qualification Requirements." That experience occurred within the past five years.	☐ Yes ☐ No
☐ Yes ☐ N/A	My firm has read and is willing to comply with the terms, conditions and contract exhibits addressed in the RFP section entitled, "Contract Terms and Conditions".	☐ Yes ☐ No
☐ Yes ☐ N/A	(Corporations) My firm is in good standing and qualified to conduct business in California. [Check "N/A" if not a Corporation.]	☐ Yes ☐ No
☐ Yes ☐ N/A	My firm has a past record of sound business integrity and a history of being responsive to past contractual obligations. My firm authorizes the State to confirm this claim.	☐ Yes ☐ No
☐ Yes ☐ N/A	My firm is financially stable and solvent and has adequate cash reserves to meet all financial obligations while awaiting reimbursement from the State.	☐ Yes ☐ No
☐ Yes ☐ N/A	My firm has complied with the DVBE actual participation and/or good faith effort requirements as instructed in the DVBE Instructions / Forms (Attachment 8).	☐ Yes ☐ No
☐ Yes ☐ N/A	My firm has no conflict of interest and has submitted the required certification and documentation necessary to prove this claim.	☐ Yes ☐ No
☐ Yes ☐ N/A	My firm will supply, before contract execution, proof of self-insurance or copies of insurance certificates showing proof of general liability and/or automobile liability insurance as stipulated in The RFP section entitled, "Qualification Requirements".	☐ Yes ☐ No
Technical	Proposal Format and Content.	
☐ Yes ☐ N/A	My firm complied with the Technical Proposal format requirements and my firm submitted one original Technical Proposal, five (5) copies and a CD-R copy of the Proposal. My proposal is assembled in the following order:	☐ Yes ☐ No
Yes N/A	Proposal Cover Page (Attachment 1)	☐ Yes ☐ No
☐ Yes ☐ N/A	Table of Contents	☐ Yes ☐ No
☐ Yes ☐ N/A	Executive Summary section (3 pages or less)	☐ Yes ☐ No
☐ Yes ☐ N/A	Agency Capability section	☐ Yes ☐ No
☐ Yes ☐ N/A	Work Plan section	☐ Yes ☐ No
Yes N/A	Management Plan section	☐ Yes ☐ No
☐ Yes ☐ N/A	Project Personnel section	☐ Yes ☐ No
☐ Yes ☐ N/A	Facilities and Resources section	☐ Yes ☐ No

Required Attachment / Certification Checklist

Cost sect	tion with the following documentation:	Confirmed by DHS
Yes N/A	Attachments 10-1 to 10-7, Cost Matrix forms. Form 10-7 is signed. Corrections, if any, have been initialed. All cost figures have been double-checked for accuracy.	☐ Yes ☐ No
Yes N/A	Attachment 10-8, Cost Proposal form. Form is signed. Corrections, if any, have been initialed. All cost figures have been double-checked for accuracy.	☐ Yes ☐ No
Yes N/A	Attachments 11-1 to 11-6, Core Deliverable forms. Corrections, if any, have been initialed. All cost figures have been double-checked for accuracy.	☐ Yes ☐ No
Appendi	x section with the following documentation:	
Yes N/A	(Corporations) A copy of your firm's most current Certificate of Status issued by the Secretary of State's Office. Explain if the required document cannot be attached. [Check "N/A" if not a corporation.]	☐ Yes ☐ No
Yes N/A	An organization chart.	☐ Yes ☐ No
Yes N/A	Copies of financial statements for the past two years or most recent 24-month period (i.e., quarterly/annual Income Statements, Balance Sheets, Statement of Cash Follow).	☐ Yes ☐ No
Yes N/A	Resumes of the Proposer's professional staff (i.e. managers, supervisors, and technical experts) who will play a major administrative, policy or consulting role in carrying out the project work.	☐ Yes ☐ No
Yes N/A	Resumes for each pre-identified subcontractor or independent consultant, if any, which will serve a major role in performing the services. [Check "N/A" if you will not use subcontractors or consultants or if you have not pre-identified any such entities.]	☐ Yes ☐ No
Yes N/A	A sample presentation and example of writing style is attached to the proposal.	☐ Yes ☐ No
☐ Yes ☐ N/A	Letters of agreement, signed by each pre-identified subcontractor and independent consultant or applicable explanation. [Check "N/A" if you will not use subcontractors or consultants or if you have not pre-identified any such entities.]	☐ Yes ☐ No
Yes N/A	Proof that no prohibited conflicts of interest exist via Attachment 13 with applicable documentation.	☐ Yes ☐ No
Form Se	ction with the Following Attachments / Forms:	
Yes N/A	Attachment 2, Required Attachment / Certification Checklist	☐ Yes ☐ No
Yes N/A	Attachment 3, Proposer Information Sheet	☐ Yes ☐ No
Yes N/A	Attachment 4, Proposer References	☐ Yes ☐ No

Required Attachment / Certification Checklist

Form Se	ction with the Following Attachments / Forms:		Confirmed by DHS			
☐ Yes ☐ N/A	Attachment & PED Clause Certification					
Yes Attachment 6, CCC 201 – Certification						
☐ Yes ☐ N/A	Attachment 7, Payee Data Record. [Check "N/A" if you have had a prior contract with DHS.]		☐ Yes ☐ No			
☐ Yes ☐ N/A	Actual DVBE Participation (Attachment 8a) and DVBE certification or supplier listed. Complete this form according Attachment 8 if you attained partial or a full 3% DVBE particient "N/A" if you achieved zero participation and chose to compeffort form.]	to the instructions in pation. [Indicate	☐ Yes ☐ No			
Good Faith Effort (Attachment 8b) and applicable GFE documentation. Complete this form if you did not attain a full 3% DVBE participation. [Check "N/A" if you achieved a full 3% DVBE participation and submitted Attachment 8a or check "N/A" if the proposed cost for the entire contract term is under \$10,000.]						
Name of	Firm:					
Printed N	Jame/Title:					
Signature Date:						

RFP 01-16170 Attachment 3

Proposer Information Sheet

Our inclusive cost proposal is attached. A signature affixed hereon and dated certifies compliance with all bid requirements. Our signature authorizes the State to verify the claims made on this certification.

Name of Firm:				CA Co	orp. No.	(If applic	cable)	Federal ID Number
Name of Principal (If not an individual): Title:					Telephone Number		mber	Fax Number
Street Address / P.O. Bo	ox		City				State	Zip Code
Type of Business Orga	anization / Own	ership (Check all t	that apply)					
Ownership Corporation Governmental Other Type of Entity □ Sole Proprietor □ Nonprofit □ City/County, California State □ Public or Municipal Corporation, School or Water District, Californ State (other than California) □ Joint venture □ Private □ Private □ State College, University of California State (other than California) □ Association □ Public □ Other:						Municipal Corporation, r Water District, California llege, University of California, wers Agency		
California Certified Small Business Status Certified By DGS Certification No: Expiration Date:								
If certified, attach a copy	y of certification l	etter. If an	application is	s pending	g, date sı	ıbmitted	to DGS	:
Small Business Type (□ N/A □ S	ervices	_	Non-Ma ctor's Li		-	Manufacturer
Veteran Status of Busi		□ N/A Certifica	tion No.			Exp	oiration l	Date:
If certified, attach a copy	y of certification l	etter. If an	application is	s pending	g, date sı	ıbmitted	to DGS	:
Disadvantaged Busine Certification number iss	=		/A	pproved	•	Cal Tran tion Dat		e of Civil Rights.
Race/Ethnicity of Busi	iness Owner Pacific Asian	□ N/A □ Nati	Barberican	lack	☐ His	panic ier	☐ No	n-Minority or Caucasian
Sex of Business Owner	r	N/A (Not indep	pendently owned)	☐ Ma	le	☐ Fen	male
Indicate applicable licenses and/or certifications possessed: Contractor's State Licensing Board No. PUC License Number CAL-T- Required Licenses/Certifications (If applicable)						rtifications (If applicable)		
Signature							Da	ate Signed
Printed/Typed Name					Title			

Public Records Information

The above information is required for statistical and/or bidding purposes. Completion of this form is mandatory. This information will be made public upon award of the contract and will be supplied to DHS' Contract Management Unit, Department of General Services and possibly other public agencies. To access your contract related records, contact the Contract Management Unit, 1800 3rd Street (Room 455), P.O. Box 942732, Sacramento, CA 94234-7432, telephone number (916) 322-6122.

Proposer References

List 3 clients served in the past 5-years for which ye	ou provided similar se	rvices. List the most	recent first.		
REFERENCE 1					
Name of Firm					
Street address	City		State	Zip Code	
Contact Person		Telephone number ()			
Dates of service		Value or cost of ser	vice		
Brief description of service provided					
REFERENCE 2					
Name of Firm					
Street address	City		State	Zip Code	
Contact Person		Telephone number ()			
Dates of service		Value or cost of ser	rvice		
Brief description of service provided					
REFERENCE 3					
Name of Firm					
Street address	City		State	Zip Code	
Contact Person		Telephone number ()			
Dates of service		Value or cost of ser	vice		
Brief description of service provided					
If three references cannot be provided, explain why	:				

RFP Clause Certification

I, the official named below, Certify Under Penalty of Perjury that I am duly authorized to legally bind the prospective Contractor to the certification clauses located in the RFP section entitled, "Bidding Certification Clauses". This certification is made under the laws of the State of California.

Name of Bidding Firm (Printed)	Federal ID Number
By (Authorized Signature)	
Printed Name and Title of Person Signing	
Date Executed	Executed in the County of:

CCC 201 - CERTIFICATION

I, the official named below, CERTIFY UNDER PENALTY OF PERJURY that I am duly authorized to legally bind the prospective Contractor to the clause(s) listed below. This certification is made under the laws of the State of California.

Contractor/Bidder Firm Name (Printed)		Federal ID Number				
By (Authorized Signature)		-				
Printed Name and Title of Person Signing						
Date Executed	Executed in	the County of				

CONTRACTOR CERTIFICATION CLAUSES

- 1. <u>STATEMENT OF COMPLIANCE</u>: Contractor has, unless exempted, complied with the nondiscrimination program requirements. (GC 12990 (a-f) and CCR, Title 2, Section 8103) (Not applicable to public entities.)
- 2. <u>DRUG-FREE WORKPLACE REQUIREMENTS</u>: Contractor will comply with the requirements of the Drug-Free Workplace Act of 1990 and will provide a drug-free workplace by taking the following actions:
 - a. Publish a statement notifying employees that unlawful manufacture, distribution, dispensation, possession or use of a controlled substance is prohibited and specifying actions to be taken against employees for violations.
 - b. Establish a Drug-Free Awareness Program to inform employees about:
 - 1) the dangers of drug abuse in the workplace;
 - 2) the person's or organization's policy of maintaining a drug-free workplace;
 - 3) any available counseling, rehabilitation and employee assistance programs; and,
 - 4) penalties that may be imposed upon employees for drug abuse violations.
 - c. Every employee who works on the proposed Agreement will:
 - 1) receive a copy of the company's drug-free workplace policy statement; and,
 - 2) agree to abide by the terms of the company's statement as a condition of employment on the Agreement.

Failure to comply with these requirements may result in suspension of payments under the Agreement or termination of the Agreement or both and Contractor may be ineligible for award of any future State agreements if the department determines that any of the following has occurred: (1) the Contractor has made false certification, or violated the certification by failing to carry out the requirements as noted above. (GC 8350 et seq.)

- 3. <u>NATIONAL LABOR RELATIONS BOARD CERTIFICATION</u>: Contractor certifies that no more than one (1) final unappealable finding of contempt of court by a Federal court has been issued against Contractor within the immediately preceding two-year period because of Contractor's failure to comply with an order of a Federal court which orders Contractor to comply with an order of the National Labor Relations Board. (PCC 10296) (Not applicable to public entities.)
- 4. <u>UNION ORGANIZING</u> Contractor hereby certifies that no request for reimbursement, or payment under this agreement, will seek reimbursement for costs incurred to assist, promote or deter union organizing.

STATE OF CALIFORNIA

PAYEE DATA RECORD

(Required in lieu of IRS W-9 when doing business with the State of California) $_{\mbox{\scriptsize STD.}\mbox{\sc 204}}$ (REV. 2-99)

NOTE: Governmental entities, federal, state, and local (including school districts) are not required to submit this form.

SECTION 1 mu	st be completed by the requesting state agency before forwarding to the	payee			
1	DEPARTMENT/OFFICE		PURPOSE: Information be used by state agenci		
PLEASE RETURN - TO:	STREET ADDRESS CITY, STATE, ZIP CODE	Returns (Form 1099) and for withholding payments to nonresident payees. Prompt retur this fully completed form will prevent delays w			
-	TELEPHONE NUMBER		processing payments.	ement on reverse)	
2 PAYEE'S BUS	INESS NAME				
SOLE PROPRI	IETOR-ENTER OWNER'S FULL NAME HERE (Last, First, M.I.)				
MAILING ADD	RESS (Number and Street or P. O. Box Number)				
(City, State and	d Zip Code)				
3	CHECK ONE BOX ONLY			NOTE: State and	
PAYEE ENTITY	MEDICAL CORPORATION (including dentistry, podiatry, psychotherapy, optometry, chiropractic, etc.)	PAR	TNERSHIP	local governmental entities, including	
TYPE	EXEMPT CORPORATION (Nonprofit)	ESTA	ATE OR TRUST	school districts are not required to submit this form.	
	ALL OTHER CORPORATIONS	INDI	VIDUAL/SOLE PROPRIETOR		
4	SOCIAL SECURITY NUMBER REQUIRED FOR INDIVIDUAL/SO REVENUE AND TAXATION CODE SECTION 18646 (See revers		IETOR BY AUTHORITY OF THE	NOTE: Payment	
PAYEE'S TAXPAYER I.D. NUMBER	FEDERAL EMPLOYERS IDENTIFICATION NUMBER (FEIN)	soc	CIAL SECURITY NUMBER	will not be processed without an accompanying taxpayer I.D.	
			- -	number.	
	IF PAYEE ENTITY TYPE IS A CORPORATION, PARTNER- SHIP, ESTATE OR TRUST, ENTER FEIN.		ITITY TYPE IS INDIVIDUAL/SOLE R, ENTER SSAN.		
5	CHECK APPROPRIATE BOX(ES)			NOTE: a. An estate is a	
PAYEE	California Resident – Qualified to do business in CA or a perr business in CA	nanent place	e of	resident if decedent was a California resident	
RESIDENCY STATUS	Nonresident (See Reverse) Payments to nonresidents for ser to state withholding	vices may be	e subject	at time of death. b. A trust is a resident if at least	
	WAIVER OF STATE WITHHOLDING FROM FRANCHISE TAX BOARD AT	TACHED		one trustee is a California resident.	
	SERVICES PERFORMED OUTSIDE OF CALIFORNIA			(See reverse)	
6	I hereby certify under penalty of perjury is true and correct. If my residency sta				
CERTIFYING SIGNATURE	AUTHORIZED PAYEE REPRESENTATIVE'S NAME (Type or Print)		TITLE		
	SIGNATURE		DATE	TELEPHONE NUMBER	

STATE OF CALIFORNIA

PAYEE DATA RECORD

(Required in lieu of IRS W-9 when doing business with the State of California) STD. 204 (REV. 2-99)

NOTE: Governmental entities, federal, state, and local (including school districts) are not required to submit this form.

SECTION 1 must be completed by the requesting state agency before forwarding to the payee

204PRT.FRP

ARE YOU A RESIDENT OR A NONRESIDENT?

Each corporation, individual/sole proprietor, partnership, estate or trust doing business with the State of California must indicate their residency status along with their taxpayer identification number.

A **corporation** will be considered a "resident" if it has a permanent place of business in California. The corporation has a permanent place of business in California if it is organized and existing under the laws of this state or, if a foreign corporation has qualified to transact intrastate business. A corporation that has not qualified to transact intrastate business (e.g., a corporation engaged exclusively in interstate commerce) will be considered as having a permanent place of business in this state only if it maintains a permanent office in this state that is permanently staffed by its employees.

For **individuals/sole proprietors**, the term "resident" includes every individual who is in California for other than a temporary or transitory purpose and any individual domiciled in California who is absent for a temporary or transitory purpose. Generally, an individual who comes to California for a purpose which will extend over a long or indefinite period will be considered a resident. However, an individual who comes to perform a particular contract of short duration will be considered a nonresident.

For withholding purposes, a **partnership** is considered a resident partnership if it has a permanent place of business in California. An estate is considered a California estate if the decedent was a California resident at the time of death and a trust is considered a California trust if at least one trustee is a California resident.

More information on residency status can be obtained by calling the Franchise Tax Board at the numbers listed below: From within the United States, call.....1-800-852-5711 From outside the United States, call.....1-916-845-6500 For hearing impaired with TDD, call....1-800-822-6268

ARE YOU SUBJECT TO NONRESIDENT WITHHOLDING?

Payments made to nonresident payees, including corporations, individuals, partnerships, estates and trusts, are subject to withholding. Nonresident payees performing services in California or receiving rent, lease or royalty payments from property (real or personal) located in California will have 7% of their total payments withheld for state income taxes. However, no withholding is required if total payments to the payee are \$1500 or less for the calendar year.

A nonresident payee may request that income taxes be withheld at a lower rate or waived by sending a completed form FTB 588 to the address below. A waiver will generally be granted when a payee has a history of filing California returns and making timely estimated payments. If the payee activity is carried on outside of California or partially outside of California, a waiver or reduced withholding rate may be granted. For more information, contact:

Franchise Tax Board Nonresident Withholding Section Attention: State Agency Withholding Coordinator P.O. Box 651 Sacramento, CA 95812-0651 Telephone: (916) 845-4900

FAX: (916) 845-4831

If a reduced rate of withholding or waiver has been authorized by the Franchise Tax Board, attach a copy to this form.

PRIVACY STATEMENT

Section 7(b) of the Privacy Act of 1974 (Public Law 93-5791) requires that any federal, state, or local governmental agency which requests an individual to disclose his social security account number shall inform that individual whether that disclosure is mandatory or voluntary, by which statutory or other authority such number is solicited, and what uses will be made of it.

The State of California requires that all parties entering into business transactions that may lead to payment(s) from the State must provide their Taxpayer Identification Number (TIN) as required by the State Revenue and Taxation Code, Section 18646 to facilitate tax compliance enforcement activities and to facilitate the preparation of Form 1099 and other information returns as required by the Internal Revenue Code, Section 6109(a). The TIN for individual and sole proprietorships is the Social Security Number (SSN).

It is mandatory to furnish the information requested. Federal law requires that payments for which the requested information is not provided be subject to a 31% withholding and state law imposes noncompliance penalties of up to \$20,000.

You have the right to access records containing your personal information, such as your SSN. To exercise that right, please contact the business services unit or the accounts payable unit of the state agency(ies) with which you transact that business.

Please call the Department of Finance, Fiscal Systems and Consulting Unit at (916) 324-0385 if you have any questions regarding this Privacy Statement. Questions related to residency or withholding should be referred to the telephone numbers listed above. All other questions should be referred to the requesting agency listed in Section 1.

Voluntary Letter of Intent Intent

	· · · · · · · · · · · · · · · · · · ·						
Purpose	This is a non-binding Letter of Intent whose purpose is to assist DHS in determining the staffing needs for the proposal evaluation process and to improve future procurements.						
Information PHS is interested in knowing if your firm intends to submit a proposal or your reasons for submitting a proposal. Completion of this form is voluntary.							
Action to take Indicate your intention to submit a proposal by checking items 1 or 2 below. Follow the instribution below your selection.							
1. My fin	rm intends to submit a proposal.						
A. Che	eck box number 1 if the above statement reflects your intention.						
	mplete the bottom portion of this form and return it to DHS as instructed in the RFP section entitled, "Letter of ent".						
2. My fin	rm does not intend to submit a proposal for this project.						
A. Ch	eck box number 2 if the statement in item 2 reflects your intention.						
B. Ind	licate your reason(s) for not submitting a proposal by checking any of the following statements that may apply.						
	My firm lacks sufficient staff expertise or personnel resources to meet the requirements.						
	My firm lacks sufficient experience (i.e., not enough or wrong type).						
	My firm believes the qualification requirements are too restrictive.						
	Not enough time was allowed for proposal preparation.						
	Too much paperwork is required to prepare a proposal response.						
	Other commitments and projects have a greater priority.						
	My firm did not learn about the contract opportunity soon enough.						
L	My firm does not provide the full range of services that DHS is seeking.						
L	My firm is only interested in becoming a subcontractor, consultant or supplier.						
L	My firm cannot meet the DVBE requirements - we do not wish to subcontract any work out.						
L	Too much effort and/or paper work is required to meet California DVBE requirements.						
L	Insufficient time was allowed for DVBE compliance.						
L	Other reason:						
	omplete the bottom portion of this form and return it to DHS as instructed in the RFP section entitled, etter of Intent".						
D. By indicating that you do not intend to submit a proposal, DHS may elect not to send your firm RFP clarification notices, RFP addenda, proposer questions and answers, or other procurement notices.							
Name of Firm:							
Printed Name/T	Citle:						
Signature:	Date:						

Auditing and Reporting of External Accountability Set Performance Measures

Preliminary Report of the External Accountability Set Compliance Audits						
Deliverable Contract Year Contract Year Contract Year Extension Year Extension Year Deliverable 2 Ending 09/30/2003 09/30/2004 09/30/2005 09/30/2004 09/30/2005 09/30/2004 09/30/2005						
Plan Specific Reports at the County Level of Analysis	S To Attachment 11-1, 1	S To Attachment 11-1, 2	S To Attachment 11-1, 3	S To Attachment 11-1, 4	S To Attachment 11-1, 5	
Plan Specific Reports at the County and Subcontractor Plan Level of Analysis	\$	\$	\$	\$	\$	

Final Report of the External Accountability Set Compliance Audit Results							
Deliverable	Contract Year 1 Ending 09/30/2003	Contract Year 2 Ending 09/30/2004	Contract Year 3 Ending 09/30/2005	Extension Year 1 Ending 09/30/2004	Extension Year 2 Ending 09/30/2005		
Plan Specific Reports at the County Level of Analysis	To Attachment 11-1. 1	To Attachment 11-1. 2	To Attachment 11-1. 3	To Attachment 11-1. 4	To Attachment 11-1.5		
Plan Specific Reports at the County and Subcontractor Plan Level of Analysis	\$	\$	\$	\$	\$		

Audit and Reporting of External Accountability Set Performance Measures

Aggregate Reports of the External Accountability Set Compliance Audit Results							
Deliverable	Contract Year 1 Ending 09/30/2003	Extension Year 2 Ending 09/30/2005					
Aggregate HEDIS Reports	\$ To Attachment 11-1. 1	To Attachment 11-1. 2	\$ To Attachment 11-1. 3	To Attachment 11-1. 4	\$ To Attachment 11-1.5		
Aggregate Department- Developed Performance	\$	\$	\$	\$	\$		
Measures Reports	To Attachment 11-1. 1	To Attachment 11-1, 2	To Attachment 11-1. 3	To Attachment 11-1. 4	To Attachment 11-1. 5		

Reports Defining Superior Performance

Reports Defining Superior Performance								
Deliverable	Contract Year 1 Ending 09/30/2003	Ending Ending Ending 1 Ending 2 Endin						
Interim Report of Defining Superior Performance	S To Attachment 11-1. 1	Not Required	Not Required	Not Required	Not Required			
Final Report of Defining Superior Performance	To Attachment 11-1. 1	Not Required	Not Required	Not Required	Not Required			

Quality Improvement Projects (QIPs) Reports

Deliverable	Contract Year 1 Ending 09/30/2003	Contract Year 2 Ending 09/30/2004	Contract Year 3 Ending 09/30/2005	Extension Year 1 Ending 09/30/2004	Extension Year 2 Ending 09/30/2005
Report of QIP Evaluation Criteria	To Attachment 11-1. 1	Not Required	Not Required	Not Required	Not Required
Quarterly Status Report of QIP	\$	\$	\$	\$	\$
Report of Baseline Measurement for the Statewide Collaborative QIP	To Attachment 11-1. 1 To Attachment 11-1. 1	Not Required	To Attachment 11-1. 3 To Attachment 11-1. 3	Not Required	To Attachment 11-1. 5 To Attachment 11-1. 5
Status Report of the Statewide Collaborative QIP	Not Required	S To Attachment 11-1. 2	Not Required	To Attachment 11-1, 4	Not Required
Report on the Remeasurement of Statewide Collaborative QIP	Not Required	To Attachment 11-1. 2	Not Required	To Attachment 11-1. 4	Not Required

Evaluation Reports

Deliverable	Contract Year 1 Ending 09/30/2003	Contract Year 2 Ending 09/30/2004	Contract Year 3 Ending 09/30/2005	Extension Year 1 Ending 09/30/2004	Extension Year 2 Ending 09/30/2005
Plan-Specific Evaluation Reports	\$	\$	\$	\$	\$
	To Attachment 11-1. 1	To Attachment 11-1. 2	To Attachment 11-1. 3	To Attachment 11-1. 4	To Attachment 11-1.5
Medi-Cal Managed Care Evaluation Report	\$	\$	\$	\$	\$
	To Attachment 11-1. 1	To Attachment 11-1. 2	To Attachment 11-1. 3	To Attachment 11-1. 4	To Attachment 11-1.5

Reports of Consumer Satisfaction Survey

Plan-Specific Reports of Consumer Satisfaction Survey Results						
Deliverable	Contract Year 1 Ending 09/30/2003	Contract Year 2 Ending 09/30/2004	Contract Year 3 Ending 09/30/2005	Extension Year 1 Ending 09/30/2004	Extension Year 2 Ending 09/30/2005	
Plan Specific Reports Using CAHPS 2.0 H English and Spanish	\$	Not Required	\$	Not Required	\$	
Plan Specific Reports Using CAHPS Revised 2.0 H English & Spanish	\$	Not Required	\$	Not Required	\$	
Plan Specific Reports Using CAHPS 2.0 H Five (5) Languages	Not Required	Not Required	\$	Not Required	\$	
Plan Specific Reports Using CAHPS Revised 2.0 H Five (5) Languages	Not Required	Not Required	\$	Not Required	\$	

Reports of Consumer Satisfaction Survey

Summary Report of Consumer Satisfaction Survey Results						
Deliverable	Contract Year 1 Ending 09/30/2003	Contract Year 2 Ending 09/30/2004	Contract Year 3 Ending 09/30/2005	Extension Year 1 Ending 09/30/2004	Extension Year 2 Ending 09/30/2005	
Summary Report Using CAHPS 2.0 H English and Spanish	\$	Not Required	\$	Not Required	\$	
Summary Report Using CAHPS Revised 2.0 H English & Spanish	\$	Not Required	\$	Not Required	\$	
Summary Report Using CAHPS 2.0 H Five (5) Languages	Not Required	Not Required	\$	Not Required	\$	
Summary Report Using CAHPS Revised 2.0 H Five (5) Languages	Not Required	Not Required	\$	Not Required	\$	

Annual Quality Improvement Conference

Annual Quality Improvement Conference							
Deliverable	Contract Year 1 Ending 09/30/2003	Contract Year 2 Ending 9/30/2004	Contract Year 3 Ending 09/30/2005	Extension Year 1 09/30/2004	Extension Year 2 Ending 09/30/2005		
Annual Quality Improvement Conference	Not Required	To Attachment 11-1. 2	S To Attachment 11-1. 3	To Attachment 11-1. 4	\$ To Attachment 11-1. 5		

Hourly Rate for Consultative Services

YEAR	Contract Year 1 Ending 9/30/2003	Contract Year 2 Ending 09/30/2004	Contract Year 3 Ending 09/30/2005	Extension Year 1 Ending 09/30/2004	Extension Year 2 Ending 09/30/2005
Specialist					
Physician Consultant	\$	\$	\$	\$	\$
Epidemiologist	\$	\$	\$	\$	\$
Nurse Consultant	\$	\$	\$	\$	\$
Information Technology Analyst	\$	\$	\$	\$	\$
Business Analyst	\$	\$	\$	\$	\$
Biostatistician	\$	\$	\$	\$	\$
Actuary	\$	\$	\$	\$	\$

10-8

Cost Proposal Form

The undersigned proposer hereby agrees to furnish all labor, transportation, equipment, materials and support services necessary to provide the Deliverables as described in the Scope of Work and Request for Proposal 01-16170 for the sums indicated in Attachments 10-1, 10-2, 10-3, 10-4, 10-5, 10-6 and 10-7.

Is the proposer claimi microbusiness?	r						
The undersigned proposer hereby affirms that the statements/claims made in the Technical/Cost Proposal are true and accurate to the best of the proposer's knowledge. By signing this Cost Proposal, the proposer hereby claims his/her willingness to certify to and comply with all requirements contained in this RFP and all RFP attachments/forms. The undersigned recognizes that its Technical and Cost Proposal shall become public records upon posting of intent to award will be open to public inspection.							
Name of Firm:							
Street address							
City/State			Zip Code:				
Telephone number:	()						
Facsimile number:							
Printed name:		Title:					
Signature:			Date:				

Core Deliverables Year 1

Report / Activity	Bid Amount	Times	Number of Units	Total
Preliminary Plan Specific EAS Reports (Analysis at the County Level)	\$	X	22	\$
Final Plan Specific EAS Reports (Analysis at the County Level)	\$	X	22	\$
Aggregate HEDIS Report	\$	X	1	\$
Aggregate Department-Developed Performance Measures Report	\$	X	1	\$
Interim Report Defining Superior Performance	\$	X	1	\$
Final Reports Defining Superior Performance	\$	X	1	\$
Report of QIP Evaluation Criteria	\$	X	1	\$
Quarterly Status Report of QIPs	\$	X	4	\$
Report of Baseline Measurement for the Statewide Collaborative QIP	\$	X	1	\$
Plan-Specific Evaluation Reports	\$	X	22	\$
Medi-Cal Managed Care Evaluation Report	\$	X	1	\$

Subtotal Year 1 \$

Copy the Subtotal Year 1 to Attachment 11-1. 6

Core Deliverables Year 2						
Report / Activity	Bid Amount	Times	Number of Units	Total		
Preliminary Plan Specific EAS Reports (Analysis at the County Level)	\$	X	22	\$		
Final Plan Specific EAS Reports (Analysis at the County Level)	\$	X	22	\$		
Aggregate HEDIS Report	\$	X	1	\$		
Aggregate Department-Developed Performance Measures Report	\$	X	1	\$		
Quarterly Status Report of QIPs	\$	X	4	\$		
Status Report of Statewide Collaborative QIP	\$	X	1	\$		
Remeasurement Statewide Collaborative QIP Report	\$	X	1	\$		
Plan-Specific Evaluation Reports	\$	X	22	\$		
Medi-Cal Managed Care Evaluation Report	\$	X	1	\$		
Annual Quality Improvement Conference	\$	X	1	\$		

Subtotal Year 2 \$

Copy the Subtotal Year 2 to Attachment 11-1.6

Core Deliverables Year 3

Report / Activity	Bid Amount	Times	Number of Units	Total
Preliminary Plan Specific EAS Reports (Analysis at the County Level)	\$	X	22	\$
Final Plan Specific with Analysis at the County Level	\$	X	22	\$
Aggregate HEDIS Report	\$	X	1	\$
Aggregate Department-Developed Performance Measures Report	\$	X	1	\$
Quarterly Status Report of QIPs	\$	X	4	\$
Report of Baseline Measurement for the second Statewide Collaborative QIP	\$	X	1	\$
Plan-Specific Evaluation Reports	\$	X	22	\$
Medi-Cal Managed Care Evaluation Report	\$	X	1	\$
Annual Quality Improvement Conference	\$	X	1	\$

Subtotal Year 3 \$

Copy the Subtotal Year 2 to Attachment 11-1. 6

11-1.4

Core Deliverables First Extension Year

Report / Activity	Bid Amount	Times	Number of Units	Total
Preliminary Plan Specific EAS Reports (Analysis at the County Level)	\$	X	22	\$
Final Plan Specific with Analysis at the County Level	\$	X	22	\$
Aggregate HEDIS Report	\$	X	1	\$
Aggregate Department-Developed Performance Measures Report	\$	X	1	\$
Quarterly Status Report of QIPs	\$	X	4	\$
Status Report of the second Statewide Collaborative QIP	\$	X	1	\$
Remeasurement of the second Statewide Collaborative QIP Report	\$	X	1	\$
Plan-Specific Evaluation Reports	\$	X	22	\$
Medi-Cal Managed Care Evaluation Report	\$	X	1	\$
Annual Quality Improvement Conference	\$	X	1	\$

Subtotal First Extension Year \$

Copy the Subtotal First Extension Year to Attachment 11-1. 6

Core Deliverables Second Extension Year

RFP 01-16170

Report / Activity	Bid Amount	Times	Number of Units	Total
Preliminary Plan Specific EAS Reports (Analysis at the County Level)	\$	X	22	\$
Final Plan Specific with Analysis at the County Level	\$	X	22	\$
Aggregate HEDIS Report	\$	X	1	\$
Aggregate Department-Developed Performance Measures Report	\$	X	1	\$
Quarterly Status Report of QIPs	\$	X	4	\$
Report of Baseline Measurement for the second Statewide Collaborative QIP	\$	X	1	\$
Plan-Specific Evaluation Reports	\$	X	22	\$
Medi-Cal Managed Care Evaluation Report	\$	X	1	\$
Annual Quality Improvement Conference	\$	X	1	\$

Copy the Subtotal Second Extension Year to Attachment 11-1. 6

Core Deliverables Subtotals & Grand Total

Subtotal Year 1	\$
Subtotal Year 2	\$
Subtotal Year 3	\$
Subtotal First Extension Year	\$
Subtotal Second Extension Year	\$

Grand Total	Years 1, 2 & 3, 1st & 2nd Year Extension	\$

Schedule for

Enhanced Deliverables

Cost Matrix Bid Element to be Evaluated	Contact Year 1	Contract Year 2	Contract Year 3	First Extension Year	Second Extension Year	Value Factor	Maximum Raw Points Achievable
Preliminary Plan Specific EAS Reports (Analysis at the County & Subcontractor Level)	Yes	Yes	Yes	Yes	Yes	1.5	7.5
Final Plan Specific EAS Reports (Analysis County & Subcontractor Level)	Yes	Yes	Yes	Yes	Yes	1.0	5.0
Plan Specific Reports of CAHPS 2.0 H in English & Spanish (Analysis at Contract Level)	YES	No	Yes	No	Yes	1.5	4.5
Plan Specific Reports of CAHPS Revised 2.0 H in English & Spanish (Analysis at Contract Level)	YES	No	Yes	No	Yes	1.0	3.0
Plan Specific Reports of CAHPS 2.0 H in Five (5 Languages) (Analysis at Contract Level	No	No	Yes	No	Yes	1.0	2.0
Plan Specific Reports of CAHPS Revised 2.0 H in Five (5 Languages) (Analysis at Contract Level)	No	No	Yes	No	Yes	1.0	2.0
Summary Report of CAHPS 2.0 H in English & Spanish (Analysis at Contract Level)	Yes	No	Yes	No	Yes	1.5	4.5
Summary Report of CAHPS Revised 2.0 H in English & Spanish (Analysis at Contract Level)	Yes	No	Yes	No	Yes	1.0	3.0
Summary Report of CAHPS 2.0 H in Five (5 Languages) (Analysis at Contract Level	No	No	Yes	No	Yes	1.0	2.0
Summary Report of CAHPS Revised 2.0 H in Five (5 Languages) (Analysis at Contract Level	No	No	Yes	No	Yes	1.0	2.0
Subtotal of Points Available for Enhanced Deliverables						35.5	

Cost Matrix Bid Element to be Evaluated	Contact Year 1	Contract Year 2	Contract Year 3	First Extension Year	Second Extension Year	Factor Value	Maximum Raw Points Achievable
Hourly Rate for Consultative Services of a Physician Consultant	Yes	Yes	Yes	Yes	Yes	1.0	5.0
Hourly Rate for Consultative Services of an Epidemiologist	Yes	Yes	Yes	Yes	Yes	1.5	7.5
Hourly Rate for Consultative Services of a Nurse Consultant	Yes	Yes	Yes	Yes	Yes	1.0	5.0
Hourly Rate for Consultative Services of an Information Technology Analyst	Yes	Yes	Yes	Yes	Yes	1.0	5.0
Hourly Rate for Consultative Services of a Business Analyst	Yes	Yes	Yes	Yes	Yes	1.0	5.0
Hourly Rate for Consultative Services of a Biostatistician	Yes	Yes	Yes	Yes	Yes	1.5	7.5
Hourly Rate for Consultative Services of an Actuary	Yes	Yes	Yes	Yes	Yes	1.5	7.5
Subtotal of Points Available for Enhanced Deliverables						<u>42.5</u>	

Grand Total of Raw Points Available for Enhanced Deliverables	<u>78</u>
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Conflict of Interest Compliance Certificate

- **A.** The State and DHS intends to avoid conflicts of interest or the appearance of conflicts of interest on the part of the Contractor, subcontractors, employees, officers or directors of the Contractor or subcontractors. Thus, the State and DHS reserves the right to determine, at their sole discretion, whether any information received from any source indicates the existence of a conflict of interest.
- **B.** Any of the following instances would be considered a potential "conflict of interest", including, but not limited to any instance in the past, present or future:
 - 1. Where the Contractor contracts with any Managed Care Plan, a plan partner of any Managed Care Plan or a provider subcontractor to any Managed Care Plan which is intended to be audited or reviewed by Contractor.
 - 2. Where the Contractor has an Interest in a Managed Care Plan or its affiliates.
 - 3. Where the Managed Care Plan or its affiliates have an Interest in the Contractor.
 - **4.** Where a Contractor officer, director or employee, and their spouse or dependent child, is employed by a Managed Care Plan or its affiliates or has an Interest in a Managed Care Plan or its affiliates.
 - 5. Where pursuant to the Political Reform Act (Government Code Section 87100-87500), a DHS official has an economic interest in the Contractor and the official makes, participates in the making of, or uses his or her official position to influence the making of a decision involving Contractor, where it is reasonably foreseeable that the decision could materially affect the officials economic interest.
 - **6.** Where pursuant to Government Code Section 1090 et seq., a DHS official participates in the making of a contract with Contractor and the official is financially interested in the contract.
- C. The Contractor conducting the HEDIS performance audit or CAHPS surveys must conform to any and all conflict of interest requirements of the National Committee of Quality Assurance (NCQA) with regards to the execution of the HEDIS audits and CAHPS surveys.
- **D.** If the State is aware or becomes aware of a known or suspected conflict of interest, the Contractor will be given an opportunity to submit additional information to resolve the conflict. A proposer or Contractor with a suspected conflict of interest will have five (5) working days from the date of notification of the conflict by the State to provide complete information regarding the suspected conflict. If a conflict of interest is determined to exist by the State and the conflict cannot be resolved or mitigated to the satisfaction of State, before or after the award of the contract, the conflict will be grounds for rejection of the proposal or termination for default of the contract.
- E. The term "interest" for purposes of conflict of Interest shall include any ownership of a partnership, S Corporation, Limited Liability Corporation, or interest or ownership of stock in a closely held corporation which holds an ownership position in a managed care plan. An "Interest" shall also be evidenced by any loan; corporate, personal, secured or unsecured, between a Managed Care Plan or its affiliates and a party or related party to this contract.
 - The term "Contractor" for purposes of conflict of interest includes the Proposer/Contractor and Subcontractors, including the employees, officers and directors of these entities.

The term "Subcontractor" for purposes of conflict of interest is limited to those individuals or entities who contract with the Contractor/proposer to perform any part of the Scope of Work in RFP Section H.

- **F.** Any form of ownership or interest held through the ownership of a publicly trade mutual fund shall not be deemed a conflict of interest solely on the basis mutual fund ownership. Ownership of publicly traded stock by Contractor, in a corporation which owns or controls a Managed Care Plan or its affiliates should be reported if the stock ownership is at least five percent of the outstanding stock in the corporation.
- **G.** The proposer shall include in the Technical Proposal/Required Attachments this Certificate containing the original signature of an official or employee of the proposer who is authorized to bind the proposer.
- **H.** This Certificate will be incorporated into the contract, if any, awarded from this RFP. It is understood that this requirement shall be in effect for the entire term of the contract, including extensions, if any. The Contractor shall obtain a completed Certificate from any proposed subcontractor and submit it to State DHS prior to approval of the subcontractor by State DHS.
- I. The Contractor and each subcontractor shall notify State DHS, Medi-Cal Managed Care Division, at 714 P Street, PO Box 942732, Sacramento, CA 94234-7320 within ten (10) business days of any change to the information provided on this Certificate.
- **J.** If the proposer has a suspected or potential conflict of interest, the proposer shall provide a description of the relationship, a plan for ensuring that such a relationship will not adversely affect the State, and procedures to guard against the existence of an actual Conflict of Interest

The statements above have been read and the ability of the firm to perform.	nat no conflict of interest exists	s that would jeopardize the
A suspected or potential conflict of interest above) is attached along with a plan to addr	, and the second	
Signed:	Title:	Date:
Type or Print Name of Authorized Represen	ntative:	

The undersigned hereby affirms that: (check one)